

# **Privacy Policy**

*Last update: 25/09/2025*

## **1. Introduction**

This Privacy Policy explains how AURA S.R.L (“the Company”, “we”, “our” or “us”), a company incorporated under the laws of Costa Rica with company number 3-102-941727 and registered office at San José, Escazú, Centro Comercial La Paco, 10 Plaza Florencia, Costa Rica, collects, uses, stores, and protects personal information in connection with the use of the website [aurastoken.io](https://aurastoken.io) (the “Website”). By accessing or using the Website, you agree to the practices described in this Privacy Policy.

## **2. Data We Collect**

The Company does not conduct Know Your Customer (KYC) procedures and does not request government-issued identification or other identity verification documents. However, when you use the Website, certain information may be collected automatically or voluntarily provided by you, including:

- Technical information, including IP address, browser type, operating system, and device details.
- Usage information such as pages visited, time spent on the Website, and referral sources.
- Contact information, such as e-mail address, if you voluntarily subscribe to newsletters or updates.
- Cookie data as described in Section 6 below.

## **3. How We Use the Data**

We may use the collected information for the following purposes:

- To operate, maintain, and improve the Website.
- To provide updates, newsletters, and communications if you have opted in.
- To monitor and analyse Website usage and performance.
- To comply with legal obligations under Costa Rican law and other applicable regulations.
- To protect the security, integrity, and proper functioning of the Website.

#### **4. Data Sharing and Disclosure**

We do not sell or rent your personal data. We may share information with third parties in the following circumstances:

- With service providers and contractors who support Website operations (such as hosting providers, analytics providers, and email distribution services).
- If required by law, regulation, or court order under the jurisdiction of Costa Rica or another competent authority.
- To protect our rights, security, or property, or the safety of our users or the public.

#### **5. International Data Transfers**

As part of using third-party providers, your data may be transferred and processed outside Costa Rica. By using the Website, you acknowledge and agree that such transfers may occur, and that adequate measures will be taken to safeguard your data where reasonably possible.

#### **6. Cookies and Tracking Technologies**

The Website may use cookies and similar tracking technologies to enhance user experience, monitor Website performance, and analyse traffic. You may choose to

disable cookies through your browser settings, but please note that some functions of the Website may not operate properly without them.

## **7. Data Retention**

We retain personal information only for as long as necessary to fulfil the purposes for which it was collected, or to comply with applicable legal, tax, or regulatory requirements. Once information is no longer needed, it will be securely deleted or anonymised.

## **8. Your Rights**

Depending on your jurisdiction, you may have certain rights regarding your personal data, including the right to access, correct, or delete your information, and to withdraw consent for data processing. Requests to exercise these rights may be sent to the contact details provided in Section 11. Please note that due to the immutable nature of blockchain technology, certain transaction data recorded on a public ledger cannot be altered or erased.

## **9. Security**

We implement commercially reasonable technical and organisational measures to protect the information we collect against unauthorised access, loss, misuse, or alteration. However, no method of transmission over the Internet or method of electronic storage is completely secure, and we cannot guarantee absolute security.

## **10. Children's Privacy**

The Website and Services are not directed to individuals under the age of eighteen (18). We do not knowingly collect personal information from minors. If we become aware that information has been collected from a minor, we will promptly take steps to delete such data.

## **11. Contact Information**

For questions, concerns, or requests regarding this Privacy Policy, please contact us at:

AURA S.R.L

Company Number: 3-102-941727

San José, Escazú, Centro Comercial La Paco, 10 Plaza Florencia, Costa Rica

Email: [support@auradex.io](mailto:support@auradex.io)

## **12. Changes to This Privacy Policy**

The Company reserves the right to amend this Privacy Policy from time to time. Updated versions will be published on the Website and shall become effective immediately upon publication. We encourage users to review this page periodically to stay informed about our privacy practices.